**ITOPS-001 – Backup and Restore**

Versioning is activated on the S3 bucket hosting the website in case a rollback is needed.



A copy of the app code is kept in S3 with versioning enabled too.



Autohall has been present throughout all phases of the project and has been provided with the know-how to understand the platform's infrastructure and administration.

The client has been present throughout the platform deployment and development, providing training on architecture, service configuration, troubleshooting procedures, and an updated diagram of the deployed architecture.

The meeting was conducted in a series of sessions via Microsoft Teams.

**Acknowledgment & Acceptance**

Please sign below to acknowledge that you’ve received, reviewed, and understood the security responsibilities.

**Customer Name:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  
**Signature:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_  
**Date:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_